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## Technisource Survey: IT Worker Confidence Index Hits Highest Level in Over Three Years



FORT LAUDERDALE, Fla., July 20, 2010 — The IT Employee Confidence Index increased 6.6 points to 58.2 in the second quarter of 2010, according to a recent survey commissioned by Technisource®, the technology services division of SFN Group, Inc. (NYSE:SFN). The survey, conducted by Harris Interactive®, shows a sharp rise in IT worker confidence in the strength of the economy, job availability, and in their ability to find a new job. With this increase in confidence in the overall market, more workers also indicate that they are likely to look for a new job in the next 12 months.

*Results from the IT Employment Report:*

- Thirty-eight percent of technology workers believe the economy is getting stronger (compared to 32 percent in the first quarter).
- The percentage of IT workers confident in their ability to find a new job increased by 13 percentage points to 54 percent in the second quarter of 2010.
- Fewer IT workers believe fewer jobs are available (49 percent in the second quarter of 2010 versus 68 percent in the first quarter of 2010).
- Thirty-seven percent of technology workers are likely to search for job opportunities in the next 12 months, up five percentage points from the first quarter of 2010.

(more)

“The marked increase in confidence this quarter tells us that technology workers may be in a more solid position for the economic recovery compared to other industries,” said Michael Winwood, president of Technisource. “During the recession many companies had to initiate hiring freezes, postpone new technology implementations and simply ‘do more with less.’ As the recovery lumbers forward slowly, we are seeing technology deployments in new areas that provide increased performance, such as VoIP and Windows 7. With these long-needed new deployments, companies are also making new investments in staff — many looking to contingent staffing as a more strategic approach to the recovery at this point.”

## [Demographic Results](#)

## [Survey Background Information](#)

### **About Technisource**

Technisource, one of the largest technology services providers in North America, delivers a wide range of staffing, management services and technology solutions. With nearly 40 years of experience, Technisource provides services to a broad range of clients to maximize their technology investments. Focused on quality, flexibility and value, the company’s service offerings range from IT staffing, deployment and support services to software quality management, strategic projects and outsourcing.

Through its network of more than 56 offices across the U.S. and Canada, Technisource maintains a group of 8,000 experienced consultants and employees that deliver its portfolio of service offerings to Fortune 500 corporations, mid-sized companies and small organizations. Technisource is a subsidiary of SFN Group (NYSE:SFN). For more information, please visit [www.technisource.com](http://www.technisource.com).

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